



Accessibility Statement

GTS ALIVE Services s.r.o., with its registered office at Na Maninách 1092/20, 170 00 Prague 7, Czech Republic, ID No: 28233662, publishes information on compliance with the accessibility requirements of Act No. 424/2023 Coll., on the accessibility requirements for certain products and services.

This accessibility statement applies to the websites and online applications operated by GTS ALIVE Services s.r.o.

Online Services of GTS ALIVE Services s.r.o.

The web applications allow the use of online services without the need for a physical visit to a branch. The process is digitized, but the applications do not currently meet all accessibility requirements, which may limit their usability for some user groups.

The entire process of using the services is intuitive and includes descriptions of individual options. There is also a contact for the company's infoline, which is ready to provide the client with the necessary assistance.

Compliance Status

This website is not compliant with EN 301 549 and WCAG 2.2 Level A and AA due to non-compliance with the requirements listed below.

Non-compliance with WCAG

To ensure a higher level of accessibility and at the same time meet the requirements of WCAG with regard to possible future legislation, we are based on the current version of WCAG 2.2, which extends WCAG 2.1.

List of non-compliant criteria:

- 1.1.1 Non-text Content
- 1.3.1 Info and Relationships
- 1.3.5 Identify Input Purpose
- 1.4.1 Use of Color
- 1.4.3 Contrast (Minimum)
- 1.4.10 Reflow

- 1.4.11 Non-text Contrast
- 1.4.13 Content on Hover or Focus
- 2.1.1 Keyboard
- 2.4.1 Bypass Blocks
- 2.4.2 Page Titled
- 2.4.3 Focus Order
- 2.4.7 Focus Visible
- 2.5.3 Label in Name
- 3.3.1 Error Identification
- 3.3.2 Labels or Instructions
- 4.1.2 Name, Role, Value
- 4.1.3 Status Messages

Non-compliance with EN 301 549 beyond WCAG

List of non-compliant requirements:

- 9.6 WCAG Conformance Requirements

Preparation of this accessibility statement

This statement was prepared on 18.06.2025.

The assessment of the website's compliance with accessibility requirements was carried out through an accessibility audit. The requirements of EN 301 549 and WCAG 2.2 Level A and AA were checked. Automated testing was performed using axe DevTools v4.103.8, WAVE Evaluation Tool v3.2.7.2, Siteimprove Accessibility Checker v2.0. Manual testing was performed using the assistive technology NVDA v2024.4.2.

The statement was last revised on 18. 06. 2025.

Feedback and contact details

We are working on the development of a new version of the web application that will be more user-friendly, intuitive and will remove the existing limitations, including accessibility issues. The new application will offer a more modern design, improved navigation and optimization for a wide range of users, including people with disabilities. Our goal is to ensure that the use of our services is as simple and accessible as possible for everyone without technical or user barriers.

If you encounter any problems, please let us know at the e-mail address
pojisteni@isic.cz.